

1 October 2026

Dear Pharmacist and Pharmacy Partners

National Department of Health 2.88% SEP increases, effective 1 October 2026

We would like to let you know that we have received the automated Single Exit Price (SEP) increases for 1 October 2026, issued by the National Department of Health.

Please note the following:

- We will update our pricing systems with the new SEP values on **2 October 2026** after we have completed the adjustment of the affected NAPPI codes.
- If you submit claims on 1 October 2026 before the updated prices are available, you may resubmit those claims from **2 October 2026**, using the original service date where applicable.
- To help prevent unnecessary costs for members, we ask pharmacies **not to charge co-payments that arise solely because** the updated SEP values have not yet been loaded to our systems.
- Products that were discontinued before the effective date of the increase will not qualify for the price increase, in line with regulations.

We apologise for any inconvenience this may cause and thank you for your support in helping us minimise disruption for members.

Thank you for working alongside us to support our members. We value your expertise and partnership and appreciate your efforts to minimise disruption during this update.

Regards

Discovery Health